

Rare Disease Welfare Center

Features of Services

Home Bathing Experience



The Welfare Device Service Center adopts an optimal care environment for patients with moderate and severe conditions, facilitated with comprehensive home bathing equipment, mobile assistive devices, and small

soothing items. Additionally, the Center also offers bathing experience programs, with expert personnel assessing patients' limb movements and head-neck coordination, and providing guidance to family members on utilizing bathing facilities.

Horticultural Leisure Experience



Patients are given the opportunity to plant crops on the farm, providing them with hands-on agricultural education, while horticultural therapy sessions allow patients to further relax. Moreover, the Playground & in-

clusive Space provide children with exclusive play zone. On the Stargazing Hill and lawn, patients can relax, camp, and observe the stars, and can also participate in animal-assisted therapy that combine feeding chickens.

Gene Education Center



Extending its focus from rare diseases to broader societal education, the Gene Education Center combines with science and life education. Through interactive exhibitions at the Gene Education Center, visitors could

deepen their understanding of genetic diseases and gain insights into the daily lives of families affected by rare diseases.

Contact Information

Rare Disease Welfare Center



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Open: Tue.-Sat. 8AM-6PM



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RARE DISEASE WELFARE CENTER

Dream of Love & Hope



財團法人罕見疾病基金會

附設新竹縣私立關西身心障礙福利服務中心

A Dream Home for Rare Disease Families

The year 2009 marks the 10th anniversary of Taiwan Foundation for Rare Disorders (TFRD). At the time, the founder Serena Wu and co-founder Prof. Min-Chieh Tseng, were pondering that “TFRD is about to enter the 2nd decade, and we have to formulate new vision and objectives that are forward-looking.”

We wish to establish a fully integrated service center tailor-made for rare disease families. The center is to provide various programs that release patients and caregivers from their daily routine. TFRD is to offer innovative programs on site such as psychological counseling, farming, horticultural therapy, baking and cooking, etc. All is to let rare disease families store up some energy and courage to confront the trails of life.





Gene Education Center

For the public to better learn about rare diseases, thereby embracing patients with rare diseases, the Gene Education Center, where textbooks of popular science and stories of life education are adopted, coupled with fascinating interactive games.

Welfare Device & Service Center



Welfare Device and Service Center is to have barrier-free and well-thought-out bath facilities. With the help of assistive technology, caregivers can accompany patients to enjoy taking bath at ease.



Time Capsule

The Time Capsule is about the founding ideas of TFRD, history and major events. All the information is categorized under five themes - Legislative Initiatives, Patient Services, Rare Disease Awareness, Support Groups, and Prevention & Management.



Fitness Classroom

Equipped with professional fitness / rehab facilities, the Fitness Classroom is designed for patients of different levels of disabilities, with trainers and therapists on hand.

Snoezelen Room & Sensory Integration Classroom



The Snoezelen Classroom is a therapeutic space for children that help reduce agitation and anxiety, and encourage communication between users. Facilitated with sensory equipment and toys, the Sensory Integration Classroom is designed for children of development delay and sensory integration dysfunction with trainers and therapists.



Counseling Center

The Counseling Center is a safe and warm space and is divided into three areas: Group Counseling Rooms, Individual / Family Counseling Rooms, and Reflexing Pool.



Healing Garden

The Healing Garden is a quiet and secluded space. The entire area is barrier-free and has spaces designed for gatherings, where patients and their families are more than welcome to spend some quality time.

Conference Hall & Multi-Purpose Classroom



The Conference Hall is the largest indoor space in the center. And three Multi-purpose Classrooms, each of which can accommodate 25 to 30 people. The rooms are equipped with wheelchair-friendly lift tables. These spaces are suitable for various activities.



Playground & Inclusive Playground

The Inclusive Playground features barrier-free spinners where wheelchair users can sit in front of each other to experience the speed and excitement. There are also nest-shaped swings that allow children with poor head control to have fun without fearing of injuries.



Nutrition Classroom & Cafeteria

Some patients need special dietary care, including a low-protein diet, high-calorie tube feeding or foods that promote immunity. The room is a venue for dietetic therapy, providing rare disease families with hands-on information on food safety and nutrition management.

Horticulture Classroom & Greenhouse



Through horticultural therapy, rare disease patients can improve memory, cognitive abilities, task initiation, language skills, and socialization as well as relaxation. Greenhouse is a place where small potted plants are available for viewing and working.



Administrative Service Office

The Center also comes with a service office for patients in Taoyuan, Hsinchu, and Miaoli areas. The office is staffed with social workers, genetic counselors, psychological counselors, rehab therapists, and care attendants to provide services.